



Official Downtown Hotel Shuttle @ Louis Armstrong International Airport

Arrival at New Orleans Airport:

- Once you depart the plane, follow the signs to the Baggage claim area on the lower level
- Take the escalator down to the Baggage Claim area

If you already have your digital ticket or have a voucher to exchange...

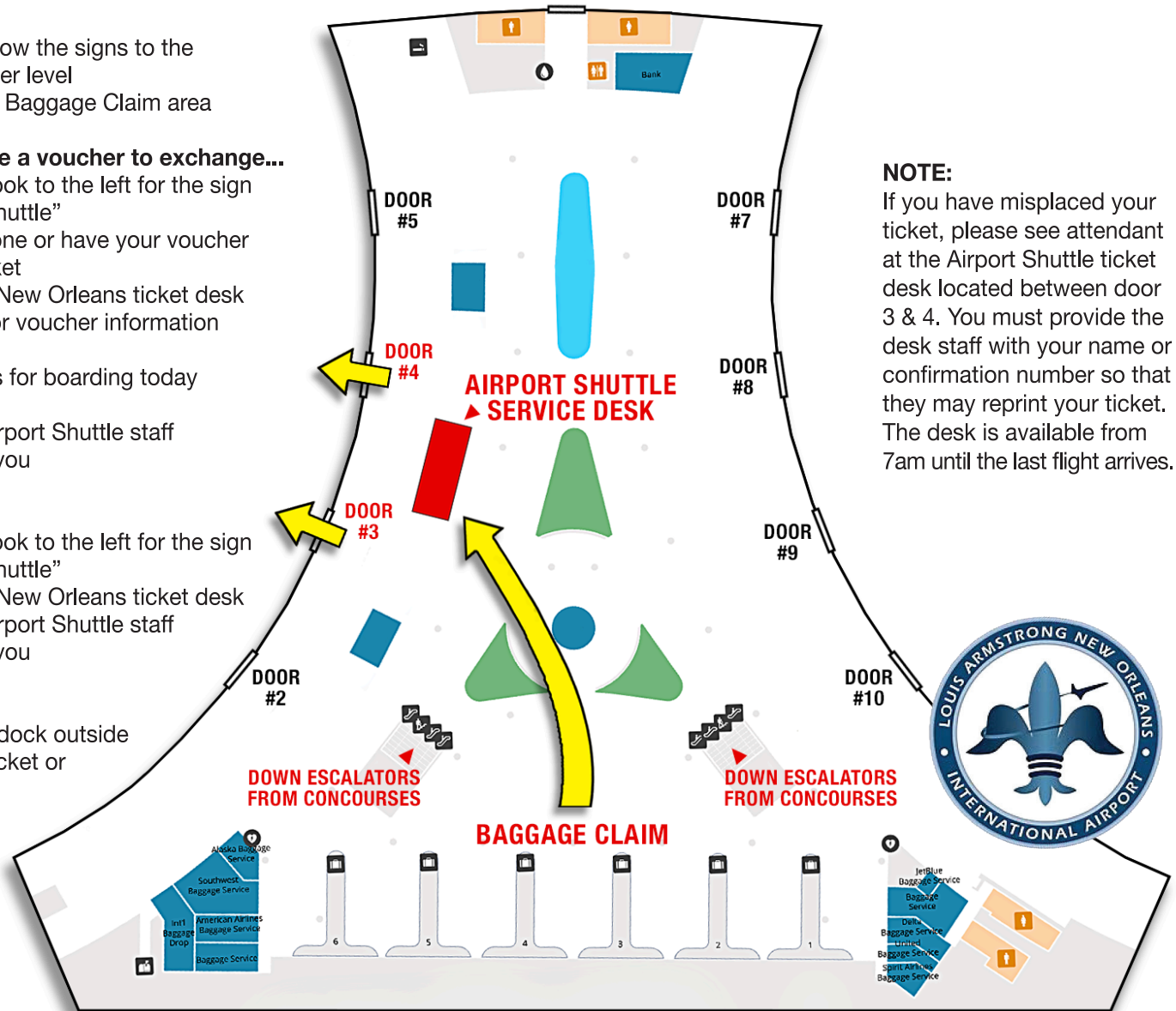
- After retrieving your luggage, look to the left for the sign that reads "Downtown Hotel Shuttle"
- Display your ticket on your phone or have your voucher ready to exchange for your ticket
- Proceed to the Airport Shuttle New Orleans ticket desk
- Please give your digital ticket or voucher information to the agent
- The agent will print your tickets for boarding today and for your return
- Exit door 3 or 4 and look for Airport Shuttle staff just outside the door to assist you

If you need to purchase a ticket...

- After retrieving your luggage, look to the left for the sign that reads "Downtown Hotel Shuttle"
- Proceed to the Airport Shuttle New Orleans ticket desk
- Exit door 3 or 4 and look for Airport Shuttle staff just outside the door to assist you

If the ticket desk is closed...

- Please proceed to the loading dock outside door 3 or 4 and present your ticket or voucher to the driver



NOTE:

If you have misplaced your ticket, please see attendant at the Airport Shuttle ticket desk located between door 3 & 4. You must provide the desk staff with your name or confirmation number so that they may reprint your ticket. The desk is available from 7am until the last flight arrives.

Shuttle vans are white with yellow lettering that says *Airport Shuttle* on the side with the phone number **(504) 522-3500**.